

## Who we are

Christian Social Services Whanganui (CSSW) began as a Charitable Trust in the early 1990's, made up of four member churches. Today it is a joint venture of Christian churches in Whanganui.

We operate on a day-to-day basis under the name City Mission Whanganui.

A need was seen for those that were poor, oppressed, disadvantaged or suffering to be provided with practical support and encouragement as an expression of Christian love and care.

This same need is seen today, especially among those on low incomes and beneficiaries that have very few reserves when financial crises arise, for whatever reason.

## How can you help?

- Volunteer at the Foodbank
- Volunteer at Zest for Mission, 2nd hand shop
- By giving food to the Foodbank
- Donations of money for the Foodbank
- Donations of saleable items such as clothing, household goods & furniture to the Zest for Mission 2nd hand shop.

Donations can be made by Cheque - written out to Christian Social Services Whanganui. Your name and address on the back will help us return a receipt to you.

Internet Banking 03 0791 0434015 000 Reference eg. J A Smith. Please email or contact us if you require a receipt for tax purposes.

We are a standalone charitable organisation so all monies are used within City Mission Whanganui.

City Mission Whanganui is thankful to be supported with Grants & Funding from:



Methodist PAC Grant  
PN Catholic Diocese

St Laurence's Social Services Trust  
Sutherland Self Help Trust Board



And many other contributors  
within the community of  
which we are truly grateful.

Registered Charity CC29716

### Contact us:

Administration and Foodbank

Phone 06 345 2139 Ext 1.

Foodbank Hours 9am - 1pm

Administration Hours 9am - 3pm

Physical Address: 7 Park Place, Whanganui

Postal Address: PO Box 4277, Whanganui

Website - [www.citymissionwhanganui.org.nz](http://www.citymissionwhanganui.org.nz)

Email - [admin@citymissionwhanganui.org.nz](mailto:admin@citymissionwhanganui.org.nz)



Zest for Mission shop

Phone 06 345 2139 Ext 2.

Shop address: 163 Victoria Ave, Whanganui

Find us on facebook



*Empowering People,  
Encountering Life*

7 PARK PLACE



06 345 2139

[www.citymissionwhanganui.org.nz](http://www.citymissionwhanganui.org.nz)

## What help do we give at City Mission Whanganui?

We work together with families and individuals to support them through the:

Foodbank – providing food to people who are in need at a time of personal and financial crisis.

Total Care Budgeting – a free and complete total money management service for clients that may be heavily in debt and/or not able to manage their own finances; providing support with a holistic approach.

### Other Services:

Zest for Mission shop – operates as a social enterprise with the help of volunteers to support City Mission Whanganui. Donations of goods to Zest for Mission can be made at 163 Victoria Ave, Whanganui or call them to arrange a time to have the goods picked up.  
Phone 06 345 2139 Ext. 2

Support of Friendship Meals – low-cost midday meals and friendship provided by volunteers and hosted at four member church kitchens most weekdays within the city.

Community Christmas Day Lunch – providing a festive meal and gifts for children; the day is successful because of the donation of food, gifts, goods and money from many businesses, organisations, families and individuals within the community.

## Total Care Budget (TCB)

This is a free total money management service for people heavily indebted and / or wanting help to manage their own money.

We recognise that it can feel very exposing to share your financial situation with others so we practice mutual trust and confidentiality ensuring to uphold the client's dignity.

It is exciting for us to walk with our clients and see the positive effects of their bills being paid regularly so that they can just get on with their lives.

*I am thankful of the support of the City Mission staff during a difficult financial time. My family weren't able to help and made comments like "you got yourself into this mess". The City Mission staff didn't judge me and were always looking for a way to help my situation.*

*I feel really well and happy since I came with you guys.*



## Who may apply for help with a Food Parcel?

Anyone experiencing a personal and financial crisis and would otherwise go without food may apply for a food parcel.

We practice a caring approach in listening to each client's circumstances.

An appointment is necessary as we have a chat about what the person's or family's needs are.

Some of the reasons why people need our support are varied and may include:

- Unforeseen bills / demands for unpaid debt
- Medical or dental bills
- Moving house
- Work and Income stand-downs and Benefit changes
- Reduction in paid hours / redundancy
- Referred from other social service agencies

Giving a family a food parcel can help alleviate the immediate stress experienced at that time. It can often make the difference whether children are sent to school or not.

*City Mission have been a life saver for me and my family. I used to emotionally spend which often left me short of money for rent, power and food for my family. Now I can relax, knowing that I am not going to be evicted and I am much better at providing for my children. As well as this, the love, concern and kindness of the staff in their contact with me has helped get me to where I am today.*